

TOWARDS AN INTEGRATED RETURN MANAGEMENT

Results and recommendations of the CCM Training Project

19th March 2009, 11.00 a.m. to 3.00 p.m.
Rue de Pascale 4-6, B-1040 Brussels

Dear Sir, dear Madam,

on the 19th of March 2009 the CCM Training Project will discuss the results with a selected audience of experts who are involved and/or interested in the planning and implementation process of integrated return to countries of return (COR).

Within the CCM Training Project partners from Germany, Sweden and the Netherlands have cooperated with AGEF in the implementation of a case chain management approach (CCM approach).

The project established a cooperation structure for different institutions aiming at the integrated return of rejected asylum seekers or others, who want to return to their country of origin. For the channelling of cases the online CCM Return Tool established by AGEF was used and tested by the project partners for those returnees, who returned to countries where certain support measures were available. Thereby a flexible communication system for the counselling in the countries of return (COR) as well as in the host countries (HC) has been developed.

For return counselling following a case management approach and using the CCM Return Tool an online blended learning course was developed and tested (www.ccm-training.net).

Some of the major findings of the project are:

- Pre-departure counselling improves sustainable reintegration
- Return counselling is a specific field, which needs further professionalisation
- Online tools for integrated return planning do improve the return process
- More attention on activities in return countries is necessary as compared to what can be done in host countries

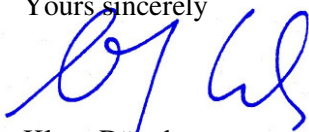
The partners of this cooperation are eager to share their experiences with you and to learn about your opinion with view on a further development of sustainable return.

We would appreciate your participation in the workshop, which will take place at

**the office of Caritas, Rue de Pascale 4-6, B-1040 Brussels
on the 19th March from 11.00 a.m. to 3.00 p.m.**

We would appreciate, if you could reply in a short time using the attachment.

Yours sincerely



Klaus Dünnhaupt
CEO AGEF gGmbH
Lead Agency of the CCM Training Project